

## What is covered?

### Basic Coverage

- Services from medical doctors, registered nurses and other health-care professionals licensed in Canada
- In-patient and out-patient hospital services
- Pre- and post-natal care
- Laboratory, diagnostic and ambulance services

### Supplemental Coverage

- Limited vision and urgent dental care
- Home care and long-term care
- Allied health-care practitioner services (e.g., psychotherapy, occupational therapy, speech/language therapy, physiotherapy)
- Interpretation services
- Assistive devices, medical supplies and equipment (e.g., orthopedic and prosthetic equipment, mobility aids, hearing aids, diabetic supplies, incontinence supplies, oxygen equipment)

### Prescription Drug Coverage

- Prescription medications and other products included in provincial/territorial public drug plan formularies

### Immigration Medical Exam (IME)

- One IME and any required diagnostic tests

For more details regarding eligible services and coverage limits, visit:

➔ [ifhp.medaviebc.ca/benefit-grids](https://ifhp.medaviebc.ca/benefit-grids)



SOUTH FRASER  
**Refugee  
Readiness Team**



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## Contact Us

➔ [ifhp.medaviebc.ca](https://ifhp.medaviebc.ca)

☎ **1-888-614-1880**

Representatives are available  
Monday - Friday, 8:30 am – 4:30 pm  
(in each time zone)

✉ [CIC\\_Inquiry@medavie.bluecross.ca](mailto:CIC_Inquiry@medavie.bluecross.ca)

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Network for Economic  
and Social Trends (NEST)

# Interim Federal Health Program (IFHP)



**INFORMATION FOR  
PROVIDERS**

## What is the IFHP?

The IFHP provides temporary health-care coverage to certain individuals who are not covered by provincial, territorial, or private health-care plans. The program is managed by Medavie Blue Cross.

## Why should I participate?

Individuals eligible for IFHP coverage include refugees, refugee claimants, protected persons and victims of human trafficking.

**As an IFHP provider, you can help vulnerable people access necessary medical services that they would not otherwise have access to.**



## How can I participate?

### 1. Register as an IFHP provider

Provider registration can be completed via a simple online form:

➤ [medaviebc.ca/register](https://medaviebc.ca/register)

For registration assistance, or to register a pharmacy, please call Medavie Blue Cross:

☎ **1-888-614-1880**

New registrants will receive a welcome kit with claim forms, a direct deposit request form, benefit grids and an IFHP information handbook.

### 2. Confirm Client Eligibility

Clients must be eligible for IFHP coverage at the time of service provision.

**Coverage must be verified before a service is provided, as eligibility can change at any time.**

Eligibility can be verified via the secure provider web portal:

➤ [medaviebc.ca/elogin](https://medaviebc.ca/elogin)

Or by calling Medavie Blue Cross:

☎ **1-888-614-1880**

### 3. Ask About Alternate Coverage

The IFHP does not allow for coordination of benefits with other plans or programs.

**You will not be reimbursed for any services or products that the client may claim (even in part) under another public or private health insurance plan.**

### 4. File a Claim

**Do not charge the client. All services that are eligible for IFHP coverage should be billed to the IFHP directly through Medavie Blue Cross.**

Following treatment, ask the client to sign the claim form. Submit this form to Medavie Blue Cross for reimbursement via the web portal:

➤ [medaviebc.ca/elogin](https://medaviebc.ca/elogin)

By fax: **506-867-3841**

Or by mail:

**Interim Federal Health Program  
Medavie Blue Cross  
644 Main St. PO Box 6000  
Moncton, NB, E1C 0P9**

**To be eligible for reimbursement, claims must be received by Medavie Blue Cross within six months of the date that the service was provided.**